


HOTEL RIU PALACE ANTILLAS *****
PALM BEACH

J.E. Irausquin Boulevard 77 · Palm Beach · Aruba

 Tel: +297 526 4100 · Fax: - · E-Mail: palace.antillas@riu.com

GPS: Lat: 12.565922 · Long: -70.048779

ALL INCLUSIVE 24H

All Inclusive 24
 by RIU

Adults Only
 by RIU

ROOMS

482

SMOKING POLICY

 Non-smoking environment
 Only permitted in designated areas

SEASON

Open all year round

Location

Right on the beach		
Closest city	Oranjestad	11 km approx.
Airport	AUA Aruba	10 km approx.

General info

Riu Palace Antillas has been re-opened under Riu Management in October 2014. The hotel is located on beautiful Palm Beach, next to Riu Palace Aruba. Hotel guests enjoy exchange facilities between both hotels.

Building details

NO.	BUILDING	FLOORS	LIFTS	ROOMS	DISTANCE FROM MAIN BUILDING	COMMENTS
1	Main building	16	5	482		Floors include ground floor.
TOTAL: 482 ROOMS						

Construction & Renovations

Built in: 1977

Riu hotel since: 2014

Last renovated: 2014

Remarks

2014: an extensive refurbishment in all public areas.

Environmental best practices

GROUP	MEASURE	COMMENTS
Energy	Low-energy lighting	
Waste	Minimum use of single portion packs at buffets	
Water	Eco-Friendly towel change policy	

Awards & Certifications

AWARDS & CERTIFICATIONS	YEAR	COMMENTS
Loved by guests award/ hotels.com	2019	Also awarded in 2018, 2017.
Golden Apple Award	2018	
Zoover Awards	2015	
Travelife Award		Awarded GOLD certification for the Travelife Sustainability System.

Adults Only

ADULTS ONLY SERVICES
Welcome drink of sparkling wine
Concierge service
Turn down service
Bathrobe
Free WiFi throughout the hotel

ADULTS ONLY SERVICES
Premium-branded drinks throughout the hotel
Speciality wine list (at an extra charge)
Romantic dinner on the beach (at an extra charge)


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Facilities

Hotel Facilities

TYPE	COMMENTS
Main restaurant	With terrace.
Speciality restaurants	Fusion restaurant, Italian restaurant, Aruban restaurant, Steakhouse.
Bars	6 bars and "Capuchino" pâtisserie & ice cream parlor.
Pool	2 swimming pools.
Spa	Renova Spa.
WiFi throughout the hotel	Free WiFi throughout the hotel.
Discotheque	Pacha.
Casino	
Boutique/Kiosk	
Medical service	Doctor on request in the hotel.
Concierge service	

Reception

Reception staff speak: English · Spanish · Dutch

Local languages: Dutch · Papiamentu

Local currency: Aruban Florin

Reception services

TYPE	ON REQUEST	EXTRA CHARGE	COMMENTS
24 hour reception			
Concierge service			
Laundry service	✓	✓	
Rent a car	✓	✓	
No pets allowed			

Means of payment

Currency exchange in hotel

Accepted credit cards: MasterCard · Visa · Diners

Wellness & Beauty

DESCRIPTION	NAME / LOCATION	NO CHARGE	EXTRA CHARGE	COMMENTS
Spa	Renova Spa		✓	
Gym		✓		Sports shoes are compulsory when using the gym.
Steam bath		✓		
Beauty salon			✓	
Massage rooms			✓	2 single cabins, 4 double cabins for couple treatments.
Massage on the beach			✓	
Hairdresser			✓	

Remarks

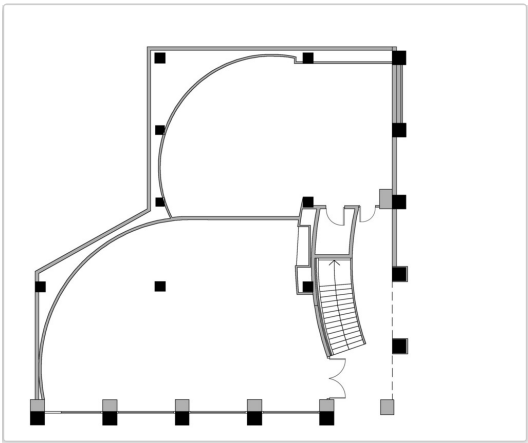
All wellness & beauty facilities located at Renova spa (except pavilion for massage on the beach).

Conference Facilities

NAME	SIZE (SQ M)	HEIGHT (M)	THEATRE PAX	CLASSROOM PAX	BANQUET PAX	COCKTAIL PAX	U-SHAPE PAX	COMMENTS
Oranjestad	165	3	150	70	70	200	50	
Willemstad	112	3	70	40	50	100	30	

Images

Images for guidance purposes



Conference rooms

External Facilities

TYPE/NAME	DISTANCE APPROX.	COMMENTS
Chemist	1 km	
Hospital	1 km	
Shops	300 m	


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Food & Beverages
Restaurants

NAME	TYPE	NO SMOKING	AIR COND.	OPENING	BUFFET / MENU / SNACKS	COMMENTS
Atlantis	Main restaurant	✓	✓			With terrace.
	Breakfast			07.00- 11.00h	Buffet	Full American breakfast buffet, live cooking stations, fruits, juices and Cava.
	Dinner			18.30- 22.00h	Buffet	Buffets and live cooking stations. Themed buffets (three times a week).
Krystal	Fusion restaurant	✓	✓			
	Optional dinner			18.30	à la carte	
Rimini	Italian restaurant	✓	✓			
	Optional dinner			18.30h	à la carte	Starters and dessert buffet.
Malmok	Poolside restaurant/Theme restaurant	✓	✓			Aruban restaurant for optional dinner.
	Lunch			12.00- 16.00h	Buffet	Hot and cold buffet and live cooking stations.
	Optional dinner			18.30h	à la carte	In the evening Aruban restaurant.
Palm Beach	Poolside restaurant/Theme restaurant	✓				Steakhouse for optional dinner. Palm Beach is the outdoor part of Malmok restaurant, guests can sit here for lunch and snacks to eat outside.

NAME	TYPE	NO SMOKING	AIR COND.	OPENING	BUFFET / MENU / SNACKS	COMMENTS
	Lunch			12.00- 17.00h	Buffet	
	Optional dinner			18.30h	à la carte	Steakhouse.
	Beach dinner					Romantic dinner on the beach. With extra charge.
	Optional dinner			19.00h 19.30h	à la carte	Reservation required.

Bars

NAME	TYPE	COMMENTS
Lounge 24	Bar	Open from 00.00-24.00h. All Inclusive 24h.
Wayaka	Lobby bar	Open from 10.00-24.00h.
Carnaval	Lounge bar	Open from 18.00-24.00h.
Chiquito	Plaza bar	Open from 18.00-24.00h.
Aqua	Poolside bar w/ swim-up bar	Open from 10.00-18.00h.
Chill out Lounge	Chill-out bar	Open from 12.00-24.00h. Outdoor chill-out bar.
Capuchino	Patisserie & ice cream parlor	Open from 10.00-23.00h.
Orchid	Casino bar	Drinks not included in All Inclusive offer.
Pacha	Discotheque	Open from 23.00-02.00h

Dress code for dinner

Formal dress required for dinner. Main restaurant: gentlemen – no sleeveless T-shirts. Krystal restaurant: gentlemen – no sleeveless T-shirts, long trousers.

Remarks

Opening and meal times are subject to change.

All domestic and imported alcoholic and non-alcoholic beverages in the hotel bars and restaurants 24 hours a day included (according to opening times). Welcome drink of cava. Premium branded drinks throughout hotel. Regularly refilled minibar and optics in the guest rooms. Drinks service at the pool.

At an extra charge: Wines from the special wine list.

For lunch, snacks and drinks: also free choice from a selection of restaurants and bars at Riu Palace Aruba next door.



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All Inclusive

ALL INCLUSIVE FACILITIES

Snacks and drinks 24 hours a day.

All meals, snacks, domestic and imported alcoholic and non-alcoholic beverages in all hotel bars and restaurants.

Drinks service at the pool.

Regularly refilled minibar and liquor dispenser in the guest rooms.

Room service 24 hours a day.

In-room safe.

WiFi throughout the hotel.

Sports, activities and entertainment programme as described.

Free wellness & beauty facilities as described.

Remarks

Premium drinks throughout the hotel.

All domestic and imported alcoholic and non-alcoholic beverages in the hotel bars and restaurants 24 hours a day included (according to opening times).

For lunch and snacks, a free choice from a selection of restaurants at the Riu Palace Antillas and Riu Palace Aruba. Access to all bars at the Riu Palace Antillas and Riu Palace Aruba.

All hotel guests are required to wear an "All Inclusive" wristband for identification purposes.



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Outdoor areas

Swimming pools

POOL TYPE	SIZE (SQ M)	FRESH WATER	HEATABLE IN WINTER	INTEGRATED	COMMENTS
Outdoor pool	786				
Outdoor pool	228				w/ swim-up bar.

Pool area

POOL FACILITIES	DEPOSIT REQUIRED	COMMENTS
Sun loungers		
Parasols		
Pool towels		

Beach

Name: Palm Beach
Length of beach: 3,5 km
Area reserved for hotel guests

Beach facilities

BEACH FACILITIES	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
Sun loungers		✓	

BEACH FACILITIES	EXTRA CHARGE	ALSO IN WINTER	COMMENTS
Parasols		✓	

Remarks

Public beach, about 3,5 km long. Reserved area for hotel guests with sun loungers and parasols. Beach area in front of the hotel is about 170 m long.


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Activities & Entertainment
Sports

ACTIVITY	NO CHARGE	EXTRA CHARGE	HOTEL	DISTANCE APPROX.	COMMENTS
Gym	✓		✓		Sports shoes are compulsory when using the gym.
Aqua gymnastics	✓		✓		
Stand up paddle surfing (SUP)	✓		✓		
Snorkel gear	✓		✓		
Kayaking	✓		✓		
Introductory scuba diving lesson in the pool	✓		✓		1 introductory scuba diving lesson in pool.
Scuba diving		✓	✓		Scuba diving & scuba diving school (external provider).
Bicycle hire		✓		1 km	
Golf		✓		1,5 km	18-hole court Tierra del Sol. Driving Range. Putting Green.

Remarks

Plus: floating chaiselounge (All Inclusive).

Various water sports available nearby (extra charge).

The RIU Group has no direct or indirect relationship with external services (especially PARASAILING) and does not assume any liability for them, any contract between them being the exclusive responsibility of the clients themselves.

Entertainment

WHEN?	ACTIVITY	TIMES A WEEK	NO CHARGE	EXTRA CHARGE	COMMENTS
Daytime	Daytime entertainment programme for adults	7	✓		
Evening	Live music, shows & RIU entertainment	7	✓		
	Discotheque	6	✓		Entry and drinks included.
	Casino	7		✓	Entry included.


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Info for disabled guests
Adapted rooms

Adapted rooms for wheelchair user available	✓
Room category	SUMB
Number of adapted rooms	1
Size of adapted rooms (sq m)	63
Location of adapted rooms (area/floor)	On the 9th floor.

Adapted rooms - Door widths

Entrance	80 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	70 cm
Balcony/Terrace	128 cm

Adapted rooms - Bathroom facilities

Bathtub	✓
Shower	✓

Step free shower or roll in shower (level entry with no raised lip or step)	✓
Shower seat	X
Support/grab rails in shower	✓
Support/grab rails in bathtub	✓
Clear wheelchair turning circle (1.50m diameter) in the bathroom	✓
Support/grab rails near WC	✓
Enough wheelchair turning room/min. 0.7m transfer space next to the WC	✓
Washbasin accessible with wheelchair	✓
Entry height of the shower (from floor)	-
Entry height of the bathtub (from floor)	52 cm
Height of the basin	60 cm
Height of the toilet	38 cm

General hotel facilities

Lift available	✓
Lift's door width	210 cm
Lift's depth	100 cm
Possibility to rent a wheelchair or mobility scooter	✓

Accessibility of public areas in the hotel

All public areas are accessible for wheelchair user by ramps or elevators

Accessibility of hotels' swimming pool

At least one swimming pool accessible	✓
Stairs - number of steps	6
Stairs with handrail	✓
Ladder - number of steps	-
Ramp available	✓
Ramp with handrail	✓
Pool lift available (on request)	X
Accessible bathroom near the swimming pool (distance)	-

Additional facilities in hotel

Location of additional toilets for wheelchair user if available Lobby.

Hotel location and environment

Surrounding areas of the hotel easily accessed by wheelchair users	✓
Flat	✓
Hillside	✓
Paved sidewalks and streets	✓
Flat landscape	✓
Slightly rising or descending landscape	X
Paved way to the beach promenade	✓
Paved way to the ocean at the beach	X
Wheelchair access to the sea	X

Facilities of non-adapted rooms

Specifications for [Double standard room](#)

Bathtub	✓
Shower	X
Roll in shower/shower accessible for wheelchair	X
Shower seat	X
Support/grab rails in the shower	X
Support/grab rails in the bathtub	X
Support/grab rails near WC	X
Enough wheelchair turning room/floor space next to the WC	X
Washbasin accessible for wheelchair	X
Walk in shower (steps or raised lip)	X
Step free shower (level entry with no raised lip or step)	X
Door widths - Entrance	60 cm
Bedroom (if there is an extra door)	-
Living room (if there is an extra door)	-
Bathroom	70 cm
Balcony/Terrace	120 cm
Number of standard rooms located on the ground floor	0

Please contact hotel if more detailed information is needed.



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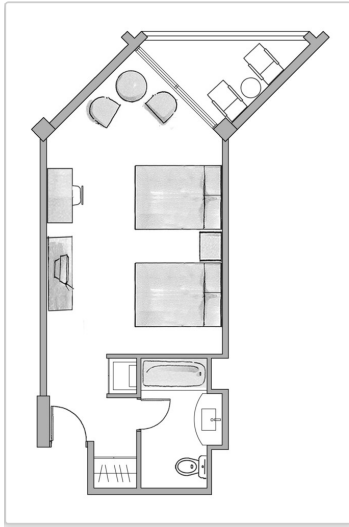
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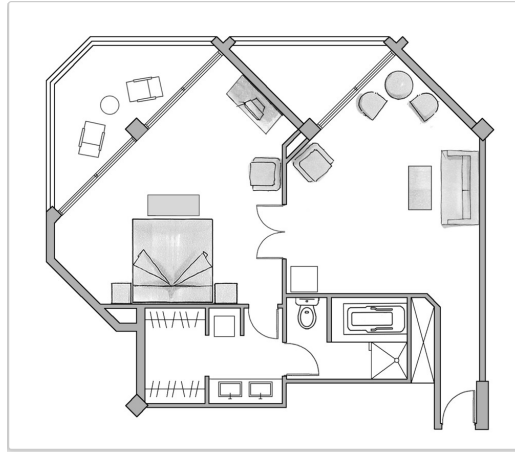
RIU INTERNAL CODES		RIU STANDARD DESCRIPTION		SURFACE EXCLUDING BALCONY (sq m)																								
		SEA VIEW	LATERAL SEA VIEW	BATHROOM WITH BATHTUB	HYDROMASSAGE BATHTUB	OPEN BATH AREA/SEP. W.C.	DOUBLE BATH AREA/SEP. W.C.	BATHROOM AMENITIES	HAIR DRYER	BATHROBE	TELEPHONE	WIFI	TV (Sat/cable)	CENTRAL AIR CONDITIONING	CEILING FAN	IN-ROOM SAFE	MINIBAR	LIQUOR DISPENSER	IRON & IRONING BOARD	COFFEE MAKER	1 BEDROOM	INTEGRATED LOUNGE	SEPARATE LOUNGE	DRESSING LOUNGE	1 BED - SIZE: 190 x 200 cm	SOFA	BALCONY/TERRACE	COMMENTS
SJMB	Junior Suite Ocean View	35	✓	✓				✓	✓	✓	●	✓	✓	✓		✓	✓	✓	✓	✓			✓	✓	✓	✓	✓	Rooms have 1 bed 190x200 cm or 2 beds 145x200 cm. Balcony.
SJMC	Junior Suite Ocean View Connecting	35	✓	✓				✓	✓	✓	●	✓	✓	✓		✓	✓	✓	✓	✓			✓	✓	✓	✓	✓	Rooms have 1 bed 190x200 cm or 2 beds 145x200 cm. Balcony.
SJSB	Junior Suite	35		✓				✓	✓	✓	●	✓	✓	✓		✓	✓	✓	✓	✓			✓	✓	✓	✓	✓	Rooms have 1 bed 190x200 cm or 2 beds 145x200 cm. Balcony.
SJLB	Junior Suite Partial Ocean View	35		✓	✓			✓	✓	✓	●	✓	✓	✓		✓	✓	✓	✓	✓			✓	✓	✓	✓	✓	Rooms have 1 bed 190x200 cm or 2 beds 145x200 cm. Balcony.
SUMB	Suite Ocean Front	63	✓		✓			✓	✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	Bathroom with bathtub and shower.
SJEC	Superior Junior Suite Connecting	40			✓	✓	✓	✓	✓	✓	✓	●	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	Bathroom with shower and hydromassage bathtub, open towards the bedroom. Max. occ. 2 AD. All located in separate villa building.
SJLC	Junior Suite Partial Ocean View Connecting	35		✓	✓			✓	✓	✓	✓	●	✓	✓	✓		✓	✓	✓	✓	✓			✓	✓	✓	✓	Rooms have 1 bed 190x200 cm or 2 beds 145x200 cm. Balcony.
SJSC	Junior Suite Connecting	35		✓				✓	✓	✓	✓	●	✓	✓	✓		✓	✓	✓	✓	✓			✓	✓	✓	✓	Rooms have 1 bed 190x200 cm or 2 beds 145x200 cm. Balcony.

TOTAL: 482 ROOMS ✓ Available, free of charge. ● Available, additional charge.

Images for guidance purposes



SJMB_SJMC_SJSB_SJSC_SJLB_SJLC - Junior
suite



SUMB_SUMM - Suite Ocean Front

Features

Room service 24hrs free of charge

Turn down service

Current : 110V